



Nov. 12, 2020

Virtual Health Services Exhibit Due Dec. 1

Effective Jan. 1, 2021, virtual health services will be a standard benefit for Truli for Health (Truli) members who use designated virtual health providers. The member benefit will cover virtual visits provided by primary care providers, specialists and behavioral health professionals who have a fully executed Exhibit and have the capabilities to provide virtual visits.

In October, we mailed or emailed a Virtual Health Service Exhibit to Truli providers. To be effective by Jan. 1, 2021, the Exhibit must be initialed, signed and returned to Truli by Dec. 1.

What You Need to Know

If you have the capabilities to provide virtual visits and want to become a Truli for Health designated virtual visit provider, you must have a fully executed Virtual Health Service Exhibit (Exhibit). If you have not already completed the Exhibit, please initial where noted and sign. You have two options to sign the Exhibit:

1. Initial and sign electronically using Adobe Sign.
2. Print, initial and sign the Exhibit and email it to: networkcontracting@guidewell.com.

After Jan. 1, 2021, Truli for Health will only reimburse Truli for Health-designated virtual visit providers. If you do not sign the Exhibit, you will not be considered a designated virtual visit provider and will not be reimbursed for virtual health visits.

Please note: This Virtual Health Service Exhibit does not change our current virtual visit process in place during COVID-19. To learn more about virtual visits and our other processes during the pandemic, please visit truliforhealth.com, select **Protect you and your family by getting the trusted facts you need about the coronavirus** at the top of the page and scroll down to **Provider Support**.

Questions?

Please call the Provider Contact Center at 833-238-8144.

Health coverage is offered by Truli for Health, an affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.